

# Digital Accessibility Statement for West Virginia Housing Development Fund

## Our commitment

The West Virginia Housing Development Fund (WVHDF) is committed to providing an equivalent digital experience for all website users, regardless of physical or cognitive ability. This website has been designed and built to conform with the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA, in compliance with Title II of the Americans with Disabilities Act (ADA) and 28 CFR Part 35.

WVHDF continually works to improve the accessibility and usability of its digital properties. If you experience difficulty accessing any content or functionality on this website, we encourage you to contact us so we can address your needs.

## Compatible assistive technologies

This website has been tested against the following configurations, which reflect the browser and operating system combinations most commonly used by our visitors. Testing was conducted using current stable versions of Chrome on Mac, Windows, and Android; Safari on Mac and iOS; and Edge on Windows. Other combinations are expected to work well — if you run into any issues, please contact us.

### Screen readers

- **VoiceOver** (macOS Tahoe 26.3.1)
- **NVDA 2025.3.3** — Chrome 147 (Stable), Firefox
- **Narrator (Windows 11 25H2)** — Edge 147 (Stable)
- **JAWS 2026.2510.195** — Edge 147 (Stable) & Chrome 147 (Stable)
- **TalkBack 16.0.01.0**— Android Version 16

### Screen magnifiers

- **Zoom** — macOS
- **Windows Magnifier (Windows 11 25H2)** — Edge 147 (Stable)

### Keyboard navigation

- **macOS Tahoe 26.3.1** — Chrome 147 (Stable), Safari 26.3.1, Edge 147 (Stable)
- **Windows 11 Pro 25H2** — Chrome 147 (Stable), Edge 147 (Stable)

#### Mobile accessibility tools

- **VoiceOver (iOS 26.3.1)** — Chrome 147 (Stable), Safari 26.3.1
- **Voice Control (iOS 26.3.1)** — Chrome 147 (Stable), Safari
- **Head & Eye Tracking (iOS 26.3.1)** — Chrome 147 (Stable), Safari 26.3.1
- **TalkBack 16.0.01.0**— Android Version 16

## Assistive Technology Evaluation Methods

Testing of the West Virginia Housing Development Fund website was conducted both internally and externally. Internal testing was performed by the project team using automated scans and manual review across the assistive technology and browser configurations listed above. External testing was conducted in partnership with the West Virginia Assistive Technology System (WVATS), whose certified specialists evaluated the site using JAWS, refreshable braille displays, and keyboard-only navigation. This dual approach – pairing automated tooling with expert manual verification – helps ensure the site works for real users with real assistive technology, not just in controlled test environments.

## Request support or report an issue

If you are experiencing a compatibility issue, have a suggestion for improving accessibility on this site, or would like to request support for a specific device or assistive technology, please reach out. We take all feedback seriously and will work with you to find a solution.

If you are an individual with a disability who requires a reasonable accommodation to access information on this website, please contact WVHDF's Digital Accessibility Task Force at [accommodations@wvhdf.com](mailto:accommodations@wvhdf.com).