

# Internet Explorer Version 8 Users

If you are using Internet Explorer version 8, and are experiencing difficulties using the Customer Information System, this is a known problem. The wvhdf.com website needs to be displayed in Compatibility View. These steps only need to be completed once.

1. Browse to anywhere on the wvhdf.com website
2. Click on the **Tools** menu and select **Compatibility View**. The page should refresh and you are now viewing wvhdf.com in Compatibility View.
3. To check to see if you are viewing the page in Compatibility View click on the **Tools** menu. There should be a check mark beside the Compatibility View option.

